2004 PAIMI Report

State: West Virginia Program Name: West Virginia Advocates, Inc.

PROGRAM FUNDING

F	ederal		Outside Funding Sources									Total
A	ward \$	Earned IOLTA				State Private		Other		Income		
F	FY 2004 Income											
\$	410,000	\$ - \$ -				\$	-	\$	-	\$	-	\$ 410,000

CHARACTERISTICS OF CLIENTS SERVED

Total Clients				Client Age				
Served	0-4	0-4 5-12 13-18 19-25 26-64 65-over Unknown						
135	-	6	40	13	67	9	-	

Total Clients		Client Gender					
Served	Male	Female	Unknown				
135	92	43	-				

		Client Ethnicity/ Race									
Total Clients Served	Hispanic	American Indian/ Alaska	Asian	Black/ African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other				
135	1	1	1	17	-	110	5				

	Client Living Arrangement											
Total Clients Served	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Foster Care	Nursing Home	Psych Wards	Public Institutes	Private Institutes				
135	23	49	6	-	2	10	23	11				

Legal Detention	Prison	Homeless	Multiple Living	Unknown
9	-	1	-	1

Program Name: West Virginia Advocates, Inc.

DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

Number of		Inap	propriate/Exc	essive	Involuntary				
Abuse Complaints Closed	Medication	Physical Restraint	Chemical Restraint	Mechanical Restraint	Seclusion	Medication	ECT	Aversive Behavior Therapy	Sterilization
17	1	-	-	-	-	-	-	-	-

Complaints Concerning									
Failure to	Failure to	Physical	Assault						
Provide Mental Health Treatment	Provide Medical Treatment	Serious Injuries Related	Serious Injuries Not related	Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other	
10	1	-	-	-	1	-	2	2	

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

Number of		Failure to Provide for Appropriate											
Neglect Complaints Closed	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety	Written Treat. Plan					
23	1	-	-	1	-	2	-	4					

Rehab. Voc.	Discharge	Institution	Other
Prog.	Planning	Release	
-	15	-	1

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DISTRIBUTION OF RIGHTS COMPLAINTS

Number of	Discrimi	nation in:		Denial of:						
Rights Complaints Closed	Housing	Employment	Reimburse- ment and Entitlement	Guardianship	Rights Protect or Legal Asst.	Privacy	Recreational Opportu- nities			
40	6	-	1	1	1	1	-			

Deni	al to:	Fai	lure to Provi	Problems with	Denial to	
Visitors	Access to Records	Confiden- tiality	Informed Consent	Education	Advance Directives	Family Rights
-	2	-	-	26	-	1

	Proble	Denial to:			
Consumer Finance Issues	Immigration	Criminal Justice Issues	Health Insurance Managed	Community Habilitation Services	Other
-	-	-	2	-	-

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

S	Sources of Deaths Reported				Investigations Conducted			
TOTAL	The State	The Center for Medicaid & Medicare	Other	TOTAL	Seclusion	Restraint		
-	-	-	-	-	-	-		

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INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

	Types of Interventions								
Total Intevention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other		
80	41	8	20	2	7	2	-		

NON-CASE DIRECTED SERVICES

	Number of Services and Clients Impacted							
Non-Litigation Advocacy		Class Actio	on Litigation	Legislative & Regulatory Advocacy				
1	45,314	-	-	11	3,277,779			

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DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

			Primary Identification of Advisory Council Members						
Total	l	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals		Knowledge- able Individuals	Other	Vacancies
	12	4	3	2	-	-	-	1	2

PAIMI STAFF ETHNICITY AND GENDER

		Ethnicity and Race									
Total Number of PAIMI Staff		American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available				
26	-	-	-	1	-	25	-				

	Gender					
Total Number of PAIMI Staff	Male	Female	Information Not Available			
26	8	18	-			

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DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\RACE AND GENDER

		Ethnicity									
Total Number	Hispanic	Native American/ Alaskan	Asian	Black/ African American	Hawaiian/ Pacific Islander	White	Not Available				
10	-	1	1	-	-	9	-				

	Gender					
Total Number	Male	Female	Information Not Provided			
10	4	6	-			

DISTRIBUITION OF GOVERNING BOARD PRIMARY IDENTIFICATION

		Primary Identification								
Total Number of Governing Board Members	R/FR MHS GB	Family Members GB	Mental Health Professionals GB		Guardians GB	Advocates GB	Attorney	Others Who Represent or are Knowledge- able		
12	4	-	-	-	-	3	-	5		

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DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

PAIMI Program Advocacy Activities								
Information	State Mental	Education/	Total					
&	Health	Training	Persons					
Referral	Planning	Activities	Trained					
123	5	6	280					

	Information Dissemination Activities									
Radio/	News	PSAs/	Reports	Publications	Information	Hits	Other	Total # of		
TV	Articles	Videos	Disseminated	Disseminated	About	on	Media	Indiv. Provided		
Appearances					P & A	Website		w/ Info		
-	86,281	-	-	3,659	4,190	-	-	94,544		

PERCENTAGE OF CASES RESOLVED IN CLIENTS FAVOR

ABUSE COMPLAINTS							
Total #	Determined	Withdrawn					
Addressed	Not to Have	or	Resolved in	% Resolved in			
from Closed	Merit on	Terminated	Client's Favor	Client's Favor			
Cases	Investigation	by Client					
17	6	2	8	47%			

NEGLECT							
Total #	Determined	Withdrawn					
Addressed	Not to Have	or	Resolved in	% Resolved in			
from Closed	Merit on	Terminated	Client's Favor	Client's Favor			
Cases	Investigation	by Client					
23	1	1	18	78%			

RIGHTS						
Total # Addressed from Closed	Determined Not to Have Merit on	Withdrawn or Terminated		% Resolved in Client's Favor		
Cases	Investigation	by Client	Chefit 8 Favor	Chefit 8 Favor		
40	2	4	30	75%		